

**Waste and Recycling:**

Waste helpline 0300 123 6781

**Births, deaths and marriages:**

Registrars and certification service 0300 123 6705

**Social care:**

Social care 0300 123 6720 (8am-8pm)

Safeguarding adults 0300 123 6721

SEND information and advice 0300 123 6706

SMS text 07860 031294

**Partner Organisations Emergency Phone Numbers**

**Gas leaks and major electricity hazards (e.g. overhead cables, pylons)**

Gas: National Grid UK & Cadent 0800 111 999

Electricity: National Grid UK 0800 40 40 90

**Personal gas & electricity issues (e.g. interruption of supply):**

Contact your own supplier/s (British Gas, Electricity North West etc)

Powercut reporting 105

**Water (e.g. bursts/leaks, flooding involving sewers, loss of supply):**

United Utilities plc 0345 672 3723

Yorkshire Water plc 0345 124 2424

**Environment Agency (e.g. pollution, flooding involving rivers/sea):**

Working hours (Mon-Fri, 8am-6pm) 03708 506506

Out of hours 101 for police support & EA attendance

**District Council Contact Details**

Burnley Borough Council	01282 425011	<a href="http://www.burnley.gov.uk">www.burnley.gov.uk</a>
Chorley Borough Council	01257 515151	<a href="http://www.chorley.gov.uk">www.chorley.gov.uk</a>
Fylde Borough Council	01253 658658	<a href="http://www.fylde.gov.uk">www.fylde.gov.uk</a>
Hyndburn Borough Council	01254 388111	<a href="http://www.hyndburnbc.gov.uk">www.hyndburnbc.gov.uk</a>
Lancaster City Council	01524 582000	<a href="http://www.lancaster.gov.uk">www.lancaster.gov.uk</a>
Pendle Borough Council	01282 661661	<a href="http://www.pendle.gov.uk">www.pendle.gov.uk</a>
Preston City Council	01772 906900	<a href="http://www.preston.gov.uk">www.preston.gov.uk</a>
Ribble Valley Borough Council	01200 425111	<a href="http://www.ribblevalley.gov.uk">www.ribblevalley.gov.uk</a>
Rosendale Borough Council	01706 217777	<a href="http://www.rosendale.gov.uk">www.rosendale.gov.uk</a>
South Ribble Borough Council	01772 625625	<a href="http://www.southribble.gov.uk">www.southribble.gov.uk</a>
West Lancs Borough Council	01695 577177	<a href="http://www.westlancs.gov.uk">www.westlancs.gov.uk</a>
Wyre Borough Council	01253 891000	<a href="http://www.wyre.gov.uk">www.wyre.gov.uk</a>

### How to contact LCC

**Contact Us webpage:**

<https://www.lancashire.gov.uk/council/get-involved/contact/>

**Parish and Town Council webpage:**

<https://www.lancashire.gov.uk/parish-and-town-councils/>

**Highways matters:**

Report IT webpage: <https://www.lancashire.gov.uk/roads-parking-and-travel/report-it/>

Team mailbox: [highwaysdistrictlead@lancashire.gov.uk](mailto:highwaysdistrictlead@lancashire.gov.uk)

**Send a compliment or comment or make a complaint to the Council:**

<https://www.lancashire.gov.uk/council/get-involved/compliments-comments-complaints/>

**List of County Councillors:**

<https://council.lancashire.gov.uk/mgMemberIndex.aspx>

**Parish and Town Council general enquiries email:**

[parishcouncils@lancashire.gov.uk](mailto:parishcouncils@lancashire.gov.uk)

### Useful LCC Phone Numbers

**General Enquiries (Mon-Fri, 8am-5pm):**

Email [enquiries@lancashire.gov.uk](mailto:enquiries@lancashire.gov.uk)

Telephone 0300 123 6701 Fax 01772 536 199

Lancashire County Council, PO Box 78 County Hall, Fishergate, Preston, PR1 8XJ

**Out of hours emergency contact details:**

Social care 0300 123 6722

Highways 101 (For LCC highways and police non-emergency calls)

**Libraries:**

Library service automated renewal line 0300 123 6704

Libraries 0300 123 6703

**Schools:**

School admissions and appeals 0300 123 6707

School transport 0300 123 6738

**Highways, NoWcard and Blue Badges:**

Highways 0300 123 6780

NoWcard 0300 123 6737

Blue Badges 0300 123 6736